



Wyndham Hill

Frequently Asked Questions and Answers

Do I have to make an appointment to see an apartment?

Walk-ins welcome! However, we will be better prepared to respond to your visit if you call us at (734) 665-9229 before coming to see an apartment.

Are there appliances included with the apartment?

Yes, the kitchen is fully outfitted with a refrigerator, gas stove and garbage disposal. Portable dishwashers are available at a low fee.

What is included in our rent payment?

Gas heat is included in the rent as well as trash removal and free parking. You are responsible for the electric utility costs and the water bill for your apartment home.

Are the heating units individually controlled?

The heat is individually controlled in each apartment. The furnace boilers are shut down for the warm part of the summer and started again once the weather becomes cool in the fall.

Is the area well lighted and do the apartments have security doors?

Our parking areas are all well lighted and each floor of our three-story buildings has a timer light that turns on early in the evening. The apartment entry door is equipped with a dead bolt and inner chain lock

What are your income requirements? Do you accept applicants with a Section 8 designation?

In general, our income requirement is three times a month's rent gross income for one income and four times a month's rent for two incomes. We also consider various other forms of income, including guarantors and student loans. Please call for further information. We are not currently participating with Section 8.

When is rent due each month?

Rent is due on the first of the month, but we do give a 7-day grace period. If our office receives your rent after the 7th, however, we charge a \$30 late fee.

How much is your application fee?

We do not require a fee to apply for one of our apartments. We do ask for a check in the amount of your security deposit along with your application. If the application is denied, we return your check immediately.

How much are total move-in costs?

Upon move-in, you will only owe pro-rated rent for the month you move in if you begin your lease prior to the 15th, along with a \$75 administrative fee. If you move in after the 15th, we also require that you pay the following month's rent.

Do you have after-hours emergency maintenance?

Yes, we have an excellent on-call maintenance staff for emergencies after business hours. Emergencies include such situations as no heat, being locked out, plumbing back up, etc.

Do you allow dogs?

Unfortunately, no, we do not allow dogs of any breed, size or weight. We do welcome cats, however.

How close is the AATA public bus route?

The bus passes directly in front of our community on West Stadium and completes a route that concludes downtown. You can obtain a transfer for an additional AATA route after you board.

Do you have an on-site laundry facility?

Yes, we have a laundry facility in the lower level of each building. Our washers and dryers are coin-operated.

Do you charge for parking?

We do not charge for parking.

Do you offer short-term leases?

Our standard lease is 12 months; however, we do offer short-term leasing as low as a six month lease on a limited basis. There is a usually a fee for the shorter term leases, depending on when the lease ends. Please check with the office for details.